

Responding to the COVID-19 Pandemic Challenges for Families with Children Impacted by Neuro- developmental Disorders

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ABBREVIATIONS AND TERMINOLOGY

ASD	Autism Spectrum Disorder
CP	Cerebral Palsy
FARP	Fetal Alcohol Resource Program
FASD	Fetal Alcohol Spectrum Disorder
ID	Intellectual Disabilities
NDD	Neurodevelopmental Disorder

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Executive Summary

ABLE2 is a community-based not-for-profit organization that provides support for people living with disabilities and their families in the Ottawa region.

During the COVID-19 pandemic, ABLE2 offered three online programs to support families with children impacted by neurodevelopmental disabilities (NDD). Since the beginning of social distancing measures, there has been an increase in participation in online programs, and increased reports of caregiver burnout, social isolation and feelings of loneliness, mental health issues impacting all family members. ABLE2 identified a gap in knowledge regarding the experience of families accessing online supports and formed a partnership with the Kids Brain Health Network, Queen's University and Mitacs to conduct a research study to address this gap.

The main objective of this project was to gain better understanding of the social support needs of families with children with NDD during the pandemic and how to adapt established support services to these emerging needs.

THE SPECIFIC AIMS OF THE STUDY WERE TO

1. Identify the needs of caregivers during the pandemic,
2. Make recommendations to modify and adapt ABLE2's services to best meet these needs, and
3. Evaluate the accessibility to and satisfaction with: i) virtual training, ii) virtual support groups and iii) virtual family support services.

An online survey was used to capture information on (1) family situation regarding COVID-19 (depression, anxiety, family violence, placement disruption and other social issues); and (2) Virtual support group satisfaction. Semi-structured interviews were used to explore the needs and challenges of families during the pandemic and client satisfaction with virtual services. Interview transcripts were coded and analyzed with NVivo analysis software using Interpretative Phenomenological Analysis (IPA).

All the families that volunteered to take part in the qualitative interviews are raising one or more children with Fetal Alcohol Spectrum Disorder (FASD). The most significant finding for children was an increased incidence of challenging behaviours, including aggression towards other family member. Previous mental health issues have been exacerbated in these children due to the disruption in services and regular routines and structures (such as school) and increased social isolation. Caregivers reported regression in children related to anxiety about their situation, and some previous trauma behaviours resurfaced. Some youth do not identify with the FASD diagnosis, or were too young for virtual services, and therefore did not participate in the youth support group.

Challenging and dangerous behaviours exhibited by children severely impacted the mental health of caregivers. Some caregivers reported experiencing Post-Traumatic Stress Disorder as a result of caring for their child. Placement instability was identified as a major concern by several families.

RECOMMENDATIONS FOR ABLE2:

- » Smaller group size for caregiver support groups and a hybrid model between in-person and online services.
- » Rename youth group for teenagers who do not identify with an FASD diagnosis.
- » Phone calls to children too young for support groups if requested by the caregiver.
- » Consider the barriers that biological mothers face in accessing FASD services.
- » Respond to the pressing issue of aggression display by children towards caregivers and siblings.

SYSTEMIC RECOMMENDATIONS:

- » Provide resources for FASD-informed respite options that are accessible and safe during the COVID-19 pandemic.
- » Resume mobile crisis unit as an essential service.
- » Enhanced support to address mental health needs of caregivers.





Background

Neurodevelopmental Disorders (NDD) include brain-based disabilities such as Autism Spectrum Disorder (ASD), Cerebral Palsy (CP), Fetal Alcohol Spectrum Disorder (FASD), and Intellectual Disabilities (ID). Most studies on NDD do not include multiple types of disabilities but usually focus on a single diagnosis. For this research project, data collection and analyses were intended to reflect the common issues faced by a wide variety of ABLE2 clients. However, the majority of clients involved through ABLE2 programs who responded to the invitation to participate in this study are raising children and youth impacted by FASD. These children and youth are especially vulnerable, as they are at higher risk for mental health diagnosis [9]. Research on FASD shows that about 94% of this population experience mental health issues, which can be exacerbated during time of stress [9]. Disruptive behaviours such as aggression and tantrums are more common in FASD [12] and, when experienced on a regular basis, these behaviours affect all members of the family. The frequency and severity of these disruptive behaviours are directly related to mental health issues for caregivers and siblings, caregiver burn out, and even placement breakdown for those who joined their family through adoption [8, 13,14,15].

A large body of evidence has confirmed the reality of the intense stress placed upon these families during precarious times. A Canadian study sampling families raising children with FASD or ASD reported very high levels of stress in comparison to other samples [8]. These stressors impact the whole family in terms of financial, educational, emotional, and social needs. Caregivers face many challenges such as a lack of respite that often leads to physical and mental health problems [1,8].

Previous experience with pandemic responses has established that whilst these disruptive events lead to a general increase in rates of depression, anxiety, substance use, loneliness, domestic violence, and child abuse, marginalized populations are at much higher risk for these adverse outcomes [4]. Families raising children with NDD already face significant challenges, and many advocates and experts have warned of the additional negative impact COVID-19 is having on their quality of life [2,5].

The United Nations (UN) has recognized the vulnerability of individuals with disability while facing this unprecedented pandemic and has made policy recommendations for disability-inclusive responses to COVID-19 [4]. Including people with disability in the pandemic response is critical. The UN's recommendations include data gathering to ensure accessibility and adaptation of services in alignment with pressing needs identified by this population. As an organization, ABLE2 values the inclusion of people with disabilities by seeking their input to inform service delivery; this is accomplished through surveys, interviews, and membership on boards and committees. Surveys and qualitative interviews for caregivers were used to consult with families throughout this research study.



Context

ABLE2 has three programs supporting families with children impacted by NDD; Walking in My Shoes, Sibling Group and Fetal Alcohol Resources Program.

Since March 2020, the COVID-19 pandemic has brought many challenges to families already strained by the complexity of caregiving for children with neurodevelopmental disabilities [1]. Since the beginning of social distancing measures, ABLE2 programs have modified service delivery to now offer virtual support to their clients (i.e., virtual youth and, family support groups and training). In this period, ABLE2 staff have noticed an increase in groups' attendance, caregiver burnout, social isolation and feelings of loneliness, mental health issues for all family members, and even increased violence in the home (through child-to-caregiver violence). In the hope to better respond to their clients' needs, ABLE2 aimed to assess the needs of caregivers during the public health crisis; in doing so, the organization was seeking to adapt service delivery to the needs of the community. The goal of this research study therefore was to determine the impact and effectiveness of virtual support groups and family support services during COVID-19.



Objectives

The main objective of this project was to **gain better understanding of the social support needs of families with NDD during the pandemic** and how to **adapt established support services** to these emerging needs.

THE SPECIFIC AIMS OF THIS STUDY WERE TO:

- » Assess the needs of caregivers during this crisis.
- » Make recommendations to adapt ABLE2's services to needs identified; and
- » Assess the accessibility and satisfaction of virtual support groups and virtual family support services.

EXPECTED OUTCOMES OF THIS INITIATIVE ARE THE FOLLOWING:

- » Improve family dynamics.
- » Reduce stress of family members.
- » Improve developmental outcomes for children and youth with NDD.
- » Inform further policy with data gathered by this initiative.



Participants

Ten participants responded to the invitation to take part in a qualitative interview. As seen in the table below, only one male caregiver responded to the invitation. The caregivers who participated in the study are all adoptive caregivers (two kinships). The age of these caregivers ranged from 40-69. The age range for children was 6-24, with a mean age of 14.

TABLE 1: CAREGIVER'S DEMOGRAPHIC

Characteristics	Total Sample (N = 10)
Caregiver Gender	
Male	1
Female	9
Other	0
Caregiver Age	
40 - 49	4
50 - 59	3
60 - 69	3
Years in a Couple	
10 - 19	3
20 - 29	2
30 +	2
N/A	3

Nature of Relationship	
Heterosexual	7
Homosexual	0
N/A	3

Highest Level of Education Completed	
Highschool	2
College/Diploma	6
University/Degree	2
Professional/Graduate	0

Approximate Family Income	
\$50,000 - \$99,999	2
\$100,000 - \$149,999	1
\$150,000 - \$199,999	3
≥ \$200,000	1
Not Specified	3

Living Environment	
Urban	5
Rural	5

Total Number of Children	
1	2
2	6
≥ 3	2

Number of Children Receiving/Have Received Support from an FASD Worker	
1	7
2	2
3	1

TABLE 2: CHILDREN SUPPORTED BY THE FASD WORKER PROGRAM DEMOGRAPHIC

Characteristics	Total Sample (N = 14)
Caregiver/child relationship	
Adoptive	12
Kinship Placement	2
Biological	0
Support from FASD Worker	
Previously	2
Currently	12
FASD Diagnosis	
Yes	6
Strongly Suspected	7
At risk	1
Child Age	
5-9	3
10-14	3
15-19	7
20-25	1
Other Mental Health Diagnosis	
ADHD	7
Anxiety - Separation Anxiety	6
Trauma	2
RAD	2
ODD	2
ASD	2
Other*	7

*Other mental health diagnosis include; intellectual disability (n=1), learning disability (n=1), depression (n=1), sleep disorder (n=1), sensory processing disorder (n=1), Disruptive Mood Dysregulation Disorder (n=1), developmental delay (n=1).

While only two caregivers reported in the demographic form that their child is diagnosed with attachment issues or trauma, the fact that all children were adopted speaks to the probability that most of these children have experienced disrupted attachment and/or trauma (25).

The survey generated 17 responses and was available in both English and French. All responses were answered in English. The 17 caregivers completed the survey for a total of 21 children. Children were between 6 and 20 years old (mean age=11.86).

The Children





Challenging Behaviors

The main concern identified by all caregivers was in regard to their child's challenging behaviours (n=10) including child to caregiver aggression (n=8). Challenging behaviours refers to constant bothering, not following instructions, not sitting still when required, speaking loudly, etc. Dangerous behaviours refers to physical or verbal aggression that poses a threat to the safety of another individual or to themselves such as biting, kicking, name calling, destroying objects, hitting, self-harm and unsafe sexual behaviour. Families described these problematic behaviours at length, accounting for 1/3 of the coding references related to family members. 57% of caregivers reported an increase in dangerous behaviours since the beginning of the pandemic and 45% of caregivers reported an increase in challenging behaviours since the beginning of the pandemic.

In interviews, families described the oppositional behaviours they face and the difficulty with the constant interruptions:

“His acting out behaviours became more apparent. A lot of just bugging, like just bugging, bugging, bugging, like when I would be on work calls and stuff, he would just, you know, come in and just bug, just to bug. And, so, and he became very needy. He became very obstinate. So, you'd ask him to do something and he would just, nope, I'm going to do this instead, or I'm not going to do it or whatever. (...)

Challenging behaviours are common for children with FASD and even during regular

times, are a major source of family stress [8]. While two families reported coping fairly well, eight families reported experiencing child to caregiver violence and aggression. Dangerous behaviours were directed towards others in the form of violence and aggression or destruction of property.

“Andrew had meltdowns where he's destroyed things and even hurt me.

“Well, our lives were at risk. I mean, there were times that Morgan attacked me with a knife. She knocked me in the head with a marble sculpture. Like she really...our lives have been at risk at times.

When children and youth with FASD have increased mental health concerns, it may lead to an increase in challenging and dangerous behaviours in the home.

CHALLENGING BEHAVIOURS

57%

DANGEROUS BEHAVIOURS

45%

Dangerous behaviours were displayed in the form of self-harm and at times aggression towards other family members.

“ We were dealing with child-on-caregiver aggression and violence and I just felt like I was a prisoner in my own home, you know, forced to live with my abuser because my abuser is my son, and so I just...I was so afraid and nervous all the time that, you know, basically the next hit or kick, or whatever, or something else getting broken, and so I desperately needed that break.

While some of the dangerous behaviours may pose threats to caregivers, these behaviours may be directed at themselves in the form of self-harm and inappropriate sexual behaviour:

“ And the other thing with Christine is, the main reason why Christine... where everything broke down and stuff is Christine uses electronics inappropriately. Okay. So we've had the police involved quite a bit with Christine. And she does a lot of not very good things on the internet and on cameras and things like that.

Dangerous behaviours also affect siblings who have at times themselves been adopted and are living with a Neurodevelopmental Disorder. One family in particular spoke about their son with FASD being really difficult with their daughter who is herself living with FASD. Three of the families had multiple children with FASD, two of which found increased tension between siblings.

Siblings were often described as neurotypical children having to cope with the challenges of having a sibling struggling with NDD. However, many adoptive homes have several children with a trauma history and FASD. The crisis many families found themselves in resulted in these children and youth re-experiencing trauma:

“ He's really hard on her. He attacks her from the minute she gets up in the morning. It's really

bizarre behaviours that we see. It's quite hateful. She is safer at work, better for her mental health to be out of the house.

“ Zack's behaviours are almost always targeted to myself or Harry. It's not towards Kaitlyn, not physically, like he'll be at jackass to Kaitlyn but he's not physically abusive or aggressive towards her. It is very much targeted to Harry and I. Now, Harry is different. With Harry it's much more, you know, it's almost, it seems to go to like full sensory meltdown and he just lashes out at whoever's closest, you know, so he's hitting, kicking and it could be any of us.



Police Involvement

Police involvement was mentioned by three caregivers in the context of a justice issue involvement and having to deal with a mental health crisis. One caregiver reported having to call the police 2 to 3 times a week at times. Since Youth Service Bureau is no longer providing support in-homes to help caregivers deal with crises, police are often called even if it isn't always helpful:

“ And that instability, she was a child in crisis over the COVID period. Incidents that would happen that required police intervention, happened frequently, like two to three times a week. And our family was not feeling safe and it was hard to keep her safe. So, she did well for the first say four or five weeks, and then we just plummeted. (...) I have to get through a violent episode by myself because I don't want to call the police, or I have to call the police and we end up spending the evening in CHEO. So we're losing, like, we've lost some valuable services that we need as in-person services (in reference to YSB in-home crisis support).



Attachment, Trauma and Mental Health

Caregivers expressed serious concerns over their child's wellbeing and their desire to provide a safe home amidst the troubles they are experiencing. All the children included in our sample have been adopted and have been prenatally exposed to alcohol. Children with disrupted attachment and trauma history have very similar symptoms to children with FASD. When prenatal alcohol exposure and trauma history collide; it often results in more severe impact on the child's functioning [18]. Children with attachment difficulties often experience caregiver proximity as threatening; an aggravating factor well understood by many participants:

“I believe, honestly that me taking over as his teacher was also having great effect on our relationship because we were still struggling with attachment and mental trauma and it is reactive attachment disorder, we have enough relational issues going on as it is and me adding on educator on that, I think just put too much pressure on our relationship.

“I would say that for a child that has an attachment disorder, being at home with the family without relief from that...and without the ability to like... decompress, is just an extremely loaded situation. And many children with attachment disorders respond in violent ways to their triggers and a lock down is a... can be of frightening and life-threatening event for a family.

Caregivers reported **regression** in their children related to the anxiety of the situation such as sleeping issues, eating problems, extreme separation anxiety and feeling like their pre-teens were back to being a toddler. Trauma behaviours seemed to have resurfaced for some:

“Kaitlyn's case it was anxiety, anxiety behaviours went really kind of super through the roof, and trauma behaviours that we have seen from her over the years, but that she had really done a lot of work in the last few years to work through those and move past some of that, immediately we were back there again. And she couldn't even necessarily recognize it, let alone articulate it. We could see it and know what it was. She couldn't.

Children with FASD are more vulnerable to stress and to mental health issues than the general population (reference). Furthermore, the pandemic has led to disruption in services, routine and structure, key elements to support individuals with FASD' mental health. Annette described the situation experienced by many families:

“you had this kid who was already imploding a little bit, and then you take away all the structures, all the supports, all the predictability, everything just went...got worse, behaviours got worse, the violence and aggression got worse, his mental health just tanked and nothing was working.”

Another impact on the child's mental health is the social isolation brought by physical distancing measures. The survey revealed 59% of participants reported an increase in isolation. During interviews, many caregivers reported that their child was already struggling socially, however, the pandemic increased the social challenges.

“I guess the other thing I would say is the lack, because he's an only child and he lives only with adults, again, positives and negatives about it, but I think developmentally wise it hasn't been great for him because he didn't... he could go like literally months without seeing a child, especially when the playgrounds were closed and there was... it was, you know...so we'd be outside walking with him and he might not ever see another child for like weeks on end.



School Closure

The social isolation was particularly exacerbated due to school closure. While school was identified by caregivers as a major source of stress for their children it was also a source of respite for themselves and for their children who benefited from the social aspect and structure provided by the schools. Many caregivers worry about the educational and social needs of their children being negatively impacted by school closure. However, some have benefited from having online individual support or thrived with online learning. Experience in regard to school closure was quite varied and showed how unique the needs of children with FASD can be. One caregiver in particular summarized very well how school closure and the loss of other supports has affected her children even if school is additionally stress inducing.

“So literally occupational therapy disappeared, speech therapy disappeared, psychotherapy disappeared, all of the supports around us and the core structure for our kids of school, that even though school is hard for our guys and for Kaitlyn, it's still predictable and routine, and they know what to expect and it just all disappeared overnight. And for brains that thrive on structure and routine, and all of that, it sent everybody off the deep end and it was one thing when it was two weeks.

The Caregiver





PTSD

Caregiver Mental Health

The impact of the children's challenging and dangerous behaviours have severely impacted the mental health of many participating caregivers. The survey indicated an increase in mental health concerns at the same time that the families experienced a reduction in social services.

Two caregivers reported having Post-Traumatic Stress Disorder as a result of caring for their child and many had to access mental health support for themselves. While caregivers reported needing mental health counselling to get through the challenges, some were receiving this support, and some felt that their needs were overlooked:

I'm trying not to have this fear and I'm trying to let it go and I'm actually had a counselor helping me with it, because in all honesty, caring for Christine has created mental abuse for me and I have PTSD. And sometimes I feel that that's overlooked, right? Because the services are Christine's services. They're not mine.

Caregivers who responded to the survey reported an increase in depression symptoms (53% of participants), anxiety symptoms (71% of participants) and feeling of isolation (59% of participants).

NO BREAK FROM THE CHILD

While most participants were dealing with an increase in child to caregiver violence and aggression, creating mental health concerns, they also found themselves exhausted by the lack of respite. Many also spoke of the need

for constant supervision of their teenagers due to the nature of their needs and unsafe behaviours. "We need eyes on him all the time", a caregiver mentioned in regard to the worry that their child will self-harm again.

You asked about Elliott and I, we're fucking exhausted, sorry to whoever's transcribing, but we were fucking exhausted because it was always on, 24/7.

Respite is a challenge for families impacted by FASD outside a pandemic, but this situation has put caregivers in a situation where they had to choose between respecting social distancing measure or having a respite break for the well-being of their family. Several participants are at higher risk of COVID-19 complications due to their age, disability or health conditions so finding the right respite provider was consequently complex.

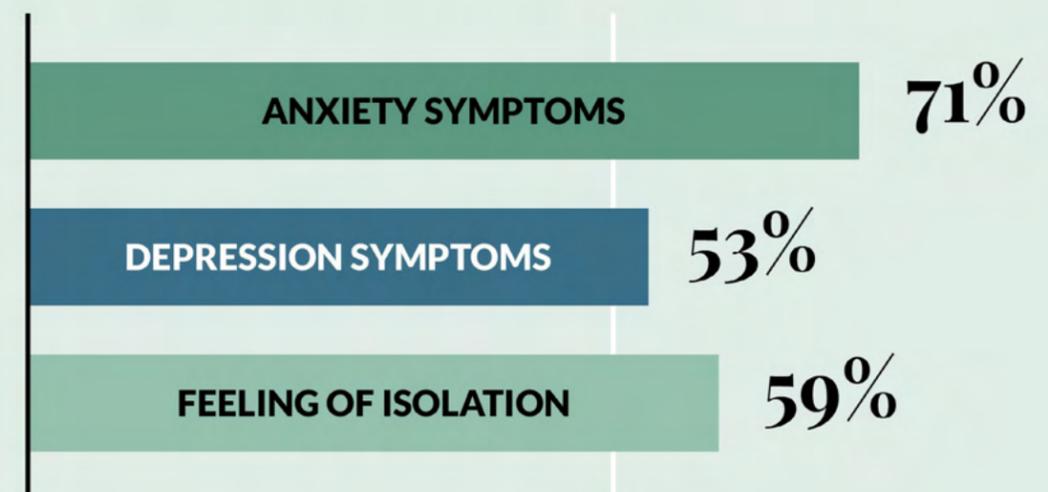
Caregivers asked to have trusted options for respite and adapted to their needs and their child's need. For example, two caregivers relied on online websites to find respite. Another respite option discussed by several caregivers (n=3) was CHEO special respite program during the pandemic. However, all caregivers said that having a 3-hour break twice during the whole pandemic was clearly not enough. One caregiver described having to drive long distance to access respite care only to end up just sleeping in her car while her son was there.

Even for families who have adopted from Children's Aid Society, respite was very difficult to access and was provided as a last resort to avoid having the child go back into care.

We were looking at like the...considering a temporary care agreement and... because things were feeling so unsafe in our home during COVID and the other option was or was never an option presented to me...I asked for respite and they agreed to it, and they made sure to let me know many, many times that it was not something that they do and that they did it anyways.

Caregivers reported being exhausted by having to provide constant supervision and expressed a need for respite and mental health support.

Many caregivers reported increased symptoms of anxiety, depression and isolation during this time.





Placement instability

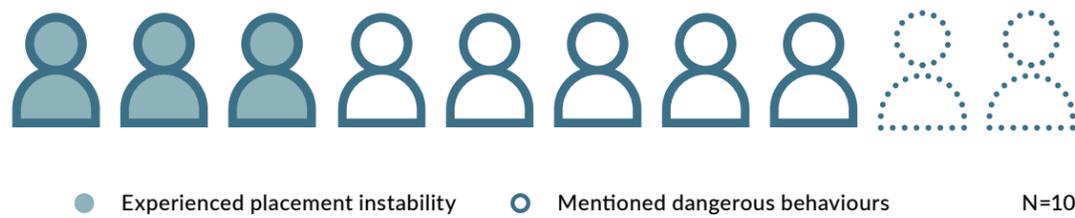
Three families reported having their adoption placement in “limbo” including one whose child was not living in their home during the time of the interview. Increase in their child’s challenging behaviours and dangerous behaviours compounded with not having any respite and the loss of their regular source of supports has led families already in crisis to be pushed over the edge.

“ I don’t know that we make it through this. I’ve never in 11 years, never seriously thought that we would ever talk about adoption disruption, ever. And we did this summer.

“ Two of the families are also expressed deep concern for the other children living in the home: My son is...has been expressing, like expressing more signs of being traumatized by some of what has happened and I’m not willing to...to have that continue.

A review of the interview data showed that the three families considering a placement for their child also had the highest number of codes for dangerous behaviours as reported by the caregivers. This may reflect that increasing dangerous behaviours can lead to placement instability.

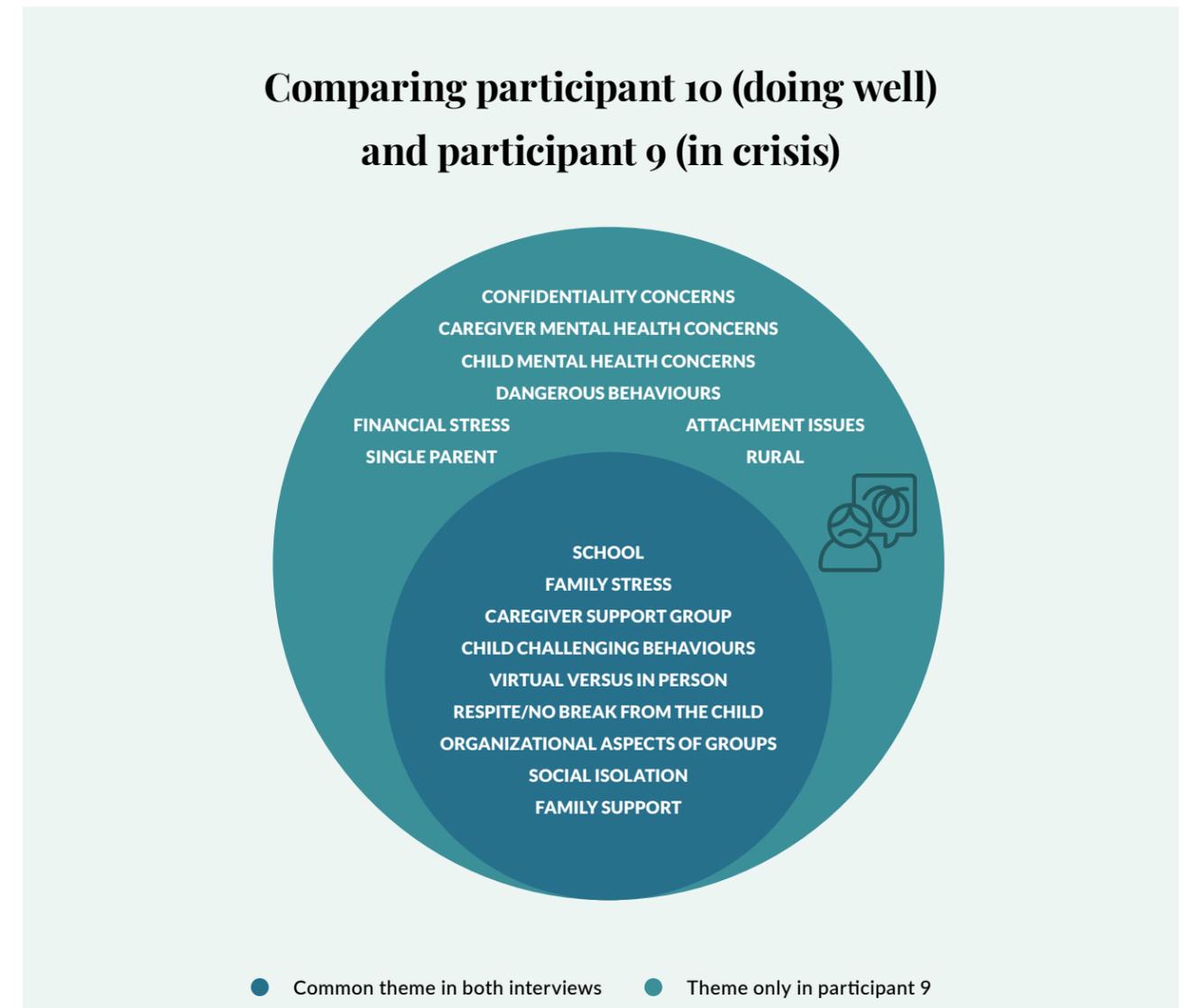
FIGURE 2: DANGEROUS BEHAVIOURS CORELATED WITH PLACEMENT INSTABILITY



One more demographic commonality for families with placement instability was the rural aspect. Something that was mentioned by the three of them was a challenge in accessing services for their child such as crisis support, respite and mental health support. One rural caregiver even reported considering moving closer to Ottawa to have better access to needed services.

To capture the main differences of themes mentioned by a participant reporting “doing well” versus a participant considering a new placement for their child (in crisis), a comparative analysis was conducted using NVivo. Below is a comparison of P10 (doing well) and P9 (placement instability). P9 has themes not seen in P10 such as financial stress, attachment issues, child dangerous behaviours, as well as child and caregiver mental health, rural, single caregiver. These factors may contribute to the severity of the crisis or may at times be a consequence of the child’s struggles.

FIGURE 3: CAREGIVER REPORTING DOING WELL VERSUS NOT DOING WELL



The Services





General Satisfaction

All participants who accessed virtual services were satisfied with the overall service delivery, and thankful for the continued support ABLE2 has provided despite the circumstances. Several caregivers emphasized particular appreciation for the support they had received from individuals who work at ABLE2. This included daily check-ins with youth in crisis, one-to-one support and direction towards available resources. The flexibility demonstrated in terms of service delivery methods and availability of the staff was mentioned by many.



Family Support

SATISFACTION

Most caregivers reported they were currently communicating with their FASD workers by phone and were happy with this method of delivery. Although Email was also used, most participants expressed a preference to communicating over the phone or on Zoom to allow for more in-depth conversations. Multiple caregivers said they found ABLE2 helpful in directing them towards resources and responsive to their needs.

SUGGESTIONS AND RECOMMENDATIONS

One participant suggested organized family activities would be beneficial for social interaction for both caregivers and children. On this note, a caregiver said they hoped to see the webinars expanded, and recordings of these sessions available online as a library of educational tools for community members.



“Not that necessarily I would always be watching them, but it would really be helpful for me to give that information to other people who are working with Joe and say, hey, here’s a list, you know, watch them or don’t watch them, but they’re only an hour and it’d be really helpful for you, I think.”



Caregiver Support Group

SATISFACTION

Three interview participants expressed not enjoying support groups in general regardless of the method of delivery. For others, participating in these groups provided opportunities to connect with others despite the restrictions on gathering.



“I needed it to cope, it was an absolute necessity. If the lockdown happened and our in-person groups just ended until after...I don’t know what I would have done...”

Eight participants from the interviews said they would like to have the option to continue with virtual support groups. Two were interested in only virtual support groups, while six were in favor of a hybrid model between virtual and in-person delivery. From the



survey, 18% of respondents indicated that they would prefer to continue with a virtual support group after social distancing measures end, whereas 59% indicated they would sometimes, and 24% indicated they would not.

Virtual support groups were described as more convenient than in-person meetings. Not having to drive to the groups, and therefore having to dedicate less time weekly to access the services, was mentioned most frequently as a reason for preferring virtual groups. From the survey, 45% listed no commute as the largest advantage to virtual services. Additionally, not having to find childcare was considered advantageous. Other reasons for preferring the virtual support group included meeting people you would not otherwise meet and being able to decide last minute whether to attend. The lack of a personal connection was mentioned most frequently as a drawback to the virtual support group.

Those living in rural areas were more likely to suggest commute time as a benefit to virtual services. Some participants in rural areas found WIFI access a barrier to accessing these groups.

Confidentiality concerns were related to the security of the online group and privacy in the home. Three participants said they were less comfortable sharing personal details over Zoom compared to in-person. However, several participants appreciated that ABLE2 had a statement before each group session to explain confidentiality rules, which seemed to put their minds at ease.

TABLE 3: PRO AND CONS OF VIRTUAL SUPPORT GROUP FROM INTERVIEWS AND SURVEY

Virtual Caregiver Support Group

Pros		Cons	
Not having to childcare	3	Lack of personal connection	7
No commute/less total time commitment	7	Wifi and technology issues	5
		Confidentiality	3

Half of the caregivers interviewed found support groups with too many participants to be overwhelming and believe smaller groups would be more conducive to a natural dialogue. These individuals suggested that the ideal group size would be 4-7 participants. One participant mentioned evenings as the preferred for time of day of the group. Another stated that they relied on the groups being held once per week and did not want them to be offered less frequently. Two participants indicated that they preferred a support group with more focus and educational components.



Youth Support Group

SATISFACTION

From the interviews, three caregivers had children who consistently participated in the youth support group. One participated in the young adult support group and said it was the highlight of their week, due to the social connections formed. Another caregiver whose teenager enjoyed the youth group said they believed this was possible because she had a relationship with the leader of the group beforehand.

SUGGESTION

An issue mentioned by several participants is the difficulty of many youth with FASD to identify with this diagnosis. This restricts their attendance to the group. Another challenge brought up by two participants is the age of the child. A mother of a young child talked about

the difficulty that younger children have in participating with online groups. She suggested that children who are not able to participate in virtual groups could receive an individualized phone call on a regular basis. Caregivers of teenagers also spoke about many suggestions for the youth groups such as smaller numbers (2-3) of children around the same age, buddy programs and mentorship. Other ideas for services targeted towards youth were specific life skills trainings such as cooking, self-care or sex education.

Another obstacle to participation in the youth group identified by some caregivers was that they could not trust their child to be unsupervised online, therefore the caregiver had to be present in the room during the virtual youth group.

Recommendation

Specific recommendations for ABLE2

This study was aimed at assessing client satisfaction with the services offered by ABLE2 as service delivery moved from in-person to virtual. Overall, clients showed high levels of satisfaction and had many positive comments to make about the program. The dedication of the staff, flexibility in adapting services to the needs of the family and the importance of the relationship they have built with them over time were highlighted by many.

THE SURVEY AND INTERVIEW DATA IDENTIFIED SOME SPECIFIC SUGGESTIONS MADE BY CLIENTS:

- » Organized family activities when COVID-19 will allow.
- » Webinars expanded to have a library of available information for community members.
- » Smaller caregiver support groups offered and possibly divided by concerns such as justice issues or dangerous behaviours.
- » When in-person meetings resume, a hybrid model of online and in-person should be available.
- » The youth support group could be renamed for teenagers who don't identify with the FASD diagnosis.
- » If the child is too young to participate effectively in online groups, phone calls from a worker could be considered if requested by the caregiver.
- » Life skills trainings and mentorship could also be considered as part of the youth specific services.

BARRIERS TO ACCESS

FARP primarily serves foster, kinship and adoptive families. The demographic represented raises a concern about vulnerable families, such as biological mothers raising their child with FASD who are facing similar issues without the support required. Unfortunately, FASD stigma often acts as a barrier for biological mother to access FASD specific services [19]. ABLE2 and FARP could reflect on this possible barrier to access for biological families and explore ways to make access easier. It is possible that the name of the program and the staff role (FASD Worker) may be a drawback for these families.

AGGRESSION DISPLAYED BY CHILDREN TOWARDS FAMILY MEMBERS

While not all families impacted by FASD will experience child to caregiver aggression, the interview data clearly indicated an increase in dangerous in the home during the pandemic. Eight out of ten families in our study reported experiencing

this issue. This finding is alarming and necessitates an urgent response. Aggression of children towards parents is also one of the main causes of adoption disruption [20] and this study suggested that a high level of dangerous behaviours correlated with placement instability.

ABLE2 could reflect on how they might respond to this pressing issue. Whereas research on this issue in Canada is scarce, the United Kingdom has several research studies and intervention models in place to respond to this issue [21,22]. For example, Non-Violent Resistance (NVR) is a form of treatment for aggressive and violent behaviour in children and young people., NVR is a multi-modal systemic, family- and community-based form of intervention for serious behaviour problems in young people, for harmful and self-destructive behaviour, for self-harm, and anxiety disorders [21,22]. This model doesn't use a behavioural approach, but rather is trauma-informed and attachment focused. Therefore, this model could possibly be adapted by FARP as an intervention when supporting families. It is also a model being implemented by FARP's partner, Adopt4Life.

Systemic recommendations

The results of this research study highlight the high level of support required by families raising children with FASD. Previous studies have described the experience of caregiving for children with FASD as very stressful [8,11,13] This research study identified several specific needs of these families; timely mental health support for caregivers, crisis support 24/7 and respite services. These services should be FASD and trauma informed. A special concern for rural families was identified where these services are even more scarce.

RESPIRE

Previous studies have described the importance of respite for families impacted by FASD [8,13]. As mentioned above, this service may be a critical factor for keeping the child in the home. During COVID-19, safe respite options should be offered to families. Participants asked for respite options from trusted sources that are FASD informed, offered on a regular basis and of sufficient duration to be effective.

MOBILE CRISIS UNIT

The loss of the mobile crisis unit was mentioned by families as this service was replaced by law enforcement intervention. As caregivers stated, this has not been an adequate community response. We strongly recommend that the mobile crisis unit resumes as an essential service. First responders should also be trained in de-escalation techniques that are trauma and FASD informed.

MENTAL HEALTH INTERVENTION

Several caregivers have been diagnosed with Post-Traumatic Stress Disorder and other mental health issues as a consequence of their caregiving experience. Some may also struggle with preexisting trauma or mental health conditions. Regardless, it appears critical that mental health support be provided to address their needs. Family support offered by FARP is a great way to help families, but specialized therapeutic treatment may be required and should be available to families. Research has consistently shown that mental health concerns in the caregiver severely affect their child's mental health and their attachment relationship [23]. A stable and nurturing home is also the main factor in preventing secondary impacts of FASD [24].

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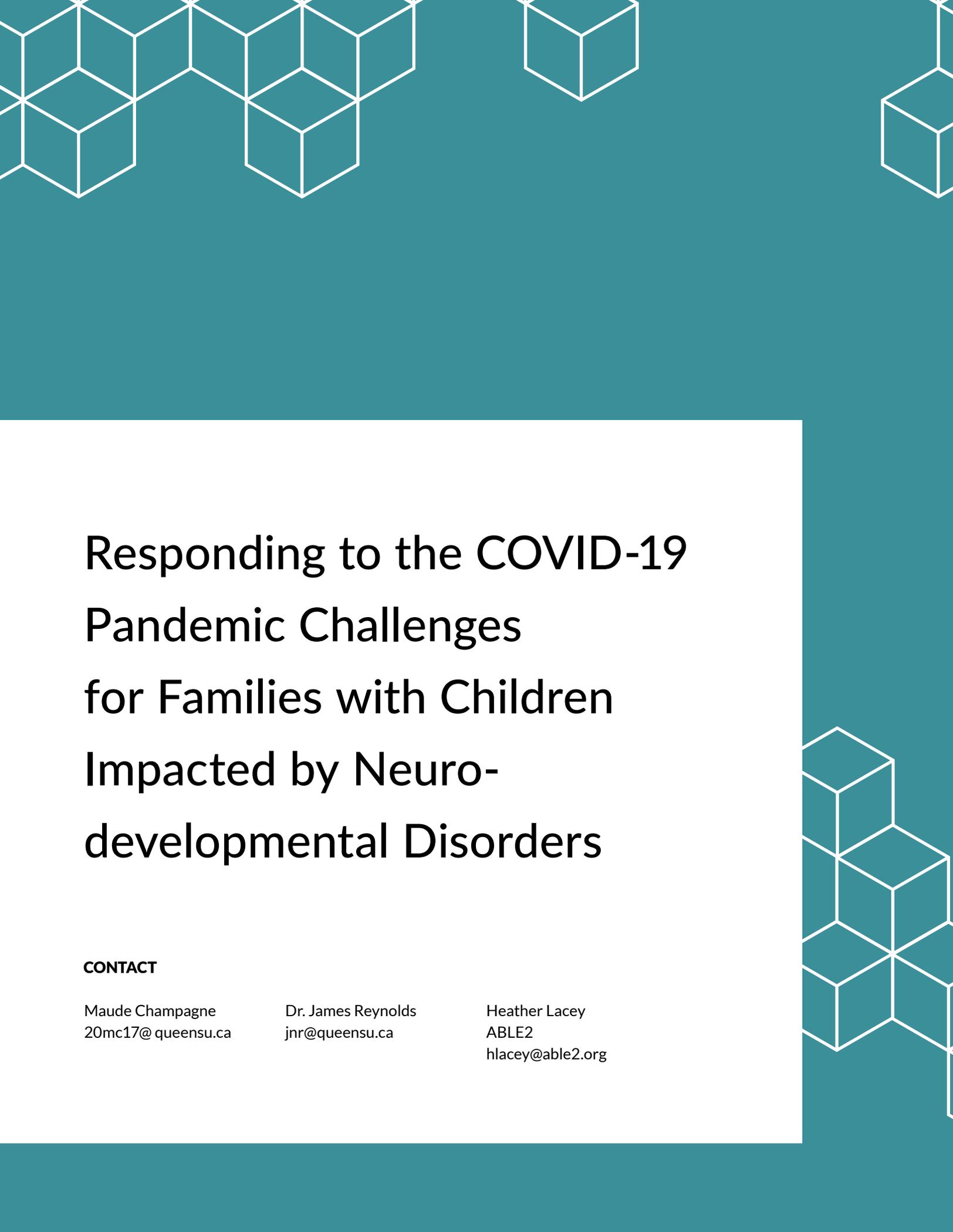
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